

A satellite image of Hurricane Katrina, showing a well-defined eye and spiral cloud bands over the Gulf of Mexico. The hurricane is positioned in the upper right quadrant of the frame. The surrounding ocean is dark blue, and the landmasses of North and Central America are visible in shades of green and brown.

Saturday, August 29, 2005

KATRINA STRIKES

Wind & Storm Surge Damage

1/4 mile inland – Waveland, MS



City of Chesapeake

***Hurricane Katrina
Relief Task Force***

Formed on September 6, 2005.

Organizational Meeting

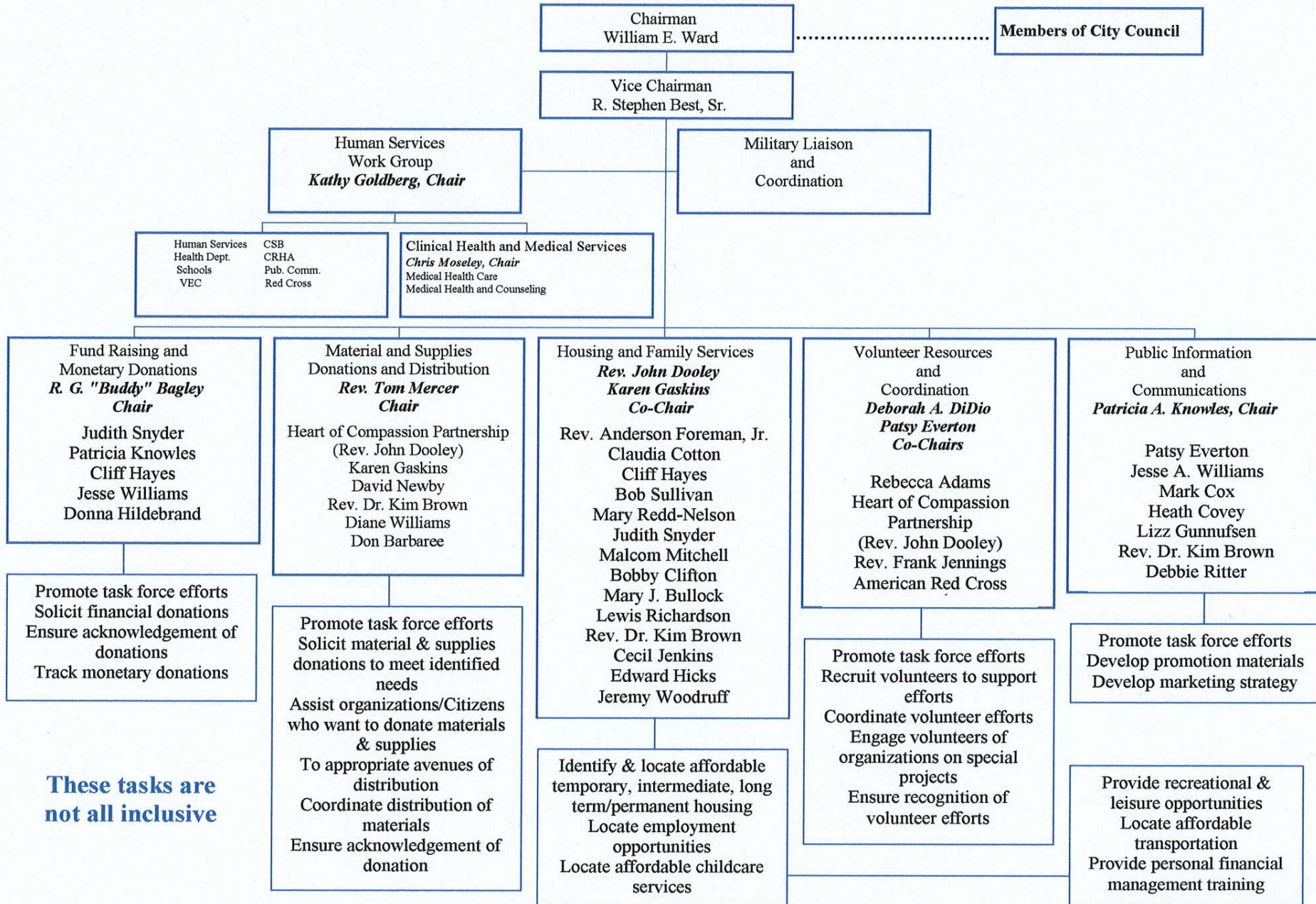
- **40 community leaders came to offer their assistance**
- **Human Services Workgroup merged with the Task Force**

Our Mission

- **To Assist evacuees in establishing a life of normalcy and to settle in a safe and comfortable environment surrounded by a community of support.**
- **To serve as a central coordinating agency for all Hurricane Katrina relief efforts serving evacuees arriving in the City of Chesapeake.**
- **To provide for a focused and efficient collection and re-distribution of resources and services to the benefit of Hurricane victims.**
- **To serve as a central clearinghouse for the Citizens of Chesapeake regarding Hurricane Katrina recovery information and assistance.**
- **To facilitate the timely and efficient distribution of resources and assistance from the City of Chesapeake to recovery efforts in effected areas of the country.**

City of Chesapeake

Hurricane Katrina Relief Task Force



Concept of Operations

The Task Force Will:

- **Obtain and Assemble Resources**
- **Identify and Meet the Needs of Victims**
- **Provide Information for the Community**

Getting the Word Out

- **Informational flyer**
- **Dedicated call in number**
- **Letters to Churches and Civic Leagues**
 - **Solicitation of furniture stores**



Hurricane Katrina Relief Task Force

Evacuees

If you or someone you know evacuated from the Gulf Coast region following Hurricane Katrina and are currently living in Chesapeake, the Task Force is here to help you.

Please call the Hotline number below or visit the Department of Human Services, 100 Outlaw Street, so that we may assist you in receiving whatever support you may need.

Donations

If you would like to make a donation of money, goods and/or services to help support the Hurricane Katrina Relief Task Force's local efforts, please call the Hotline number below.

The Task Force will provide coordination to assure that your donation does the most good for evacuees in Chesapeake.

Hurricane Katrina Relief Hotline

382-6464

Financial donations may be made at any Chesapeake Treasurer's Office location or by mailing a check, payable to City of Chesapeake Katrina Relief, to the City Hall Treasurer's office.

City Treasurer
City Hall
306 Cedar Road
Chesapeake, VA 23322

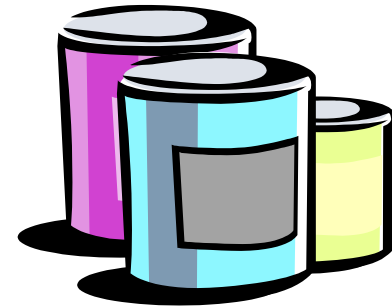
South Norfolk Office
1205 20th Street

Western Branch Office
2808 Taylor Road

Deep Creek Office
824 Old George Washington Hwy. N.

Solicitation of City Employees

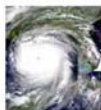
- **Request for canned goods**



and monetary donations

Something to Pass Out

- **Dual purpose tri-fold brochure**
 - **Tax Deductible status**



Helping Our Neighbors



Hurricane Katrina brought loss and devastation to the Gulf Coast on a level never before seen in this

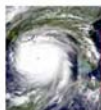
country. Tens of thousands of people lost everything to the storm's wind and water. Thankfully, most were able to evacuate the storm-ravaged areas and many of these families have arrived here in Chesapeake.

The City of Chesapeake is working closely with the American Red Cross and federal agencies to assist the evacuees in receiving aid. But while this assistance is a start, the need is much greater and more long-lasting.

Funds available almost certainly will not meet the evacuees' basic needs for long. To help bridge this gap, the City



Council has created the Hurricane Katrina Relief Task Force. Composed of representatives from the City and the private sector, the Task Force's mission is to assist evacuees in establishing a life of normalcy while they settle into a safe, comfortable and supportive community.



What Is Needed?

Financial Donations to Provide:

- Living Expenses
- Health & Medical Expenses
- Clothing Expenses
- Materials and Supplies

Goods and Services, including:

- Clothing
- Daily Living Supplies
- Food for Consumption
- School Supplies
- Building Materials
- Health & Medical Supplies

Housing:

- Temporary
- Intermediate
- Permanent

Employment Assistance

Child Care Services

Transportation Assistance

Volunteers to assist in all areas

**But mostly, we need
YOU**

to make a difference!



Hurricane Katrina Relief Task Force



The Need Is Now

**Katrina Relief Hotline
382-6464**



Where Can I Help?

Hurricane Katrina Relief Hotline

382-6464

Evacuees: Call the hotline to begin the process of receiving help from the City.

Donors: Call the hotline for information on making financial donations and to arrange for delivery or pick-up of in-kind donations.

The Hotline is the source for ALL information related to Hurricane Katrina relief efforts here in Chesapeake.



Financial Donations

Donations may be mailed to:
Chesapeake City Treasurer
306 Cedar Road
Chesapeake, VA 23322

*Please make checks payable to:
"City of Chesapeake Katrina Relief"
Donations are Tax Deductible*

Donations are also accepted at the Treasurer's offices in Deep Creek, Western Branch and South Norfolk during normal business hours.



Task Force Mission

The Hurricane Katrina Relief Task Force is really a two-fold effort. Drawing on the expertise of the City's professional staff and the generosity of the community, the task force serves as a focal point for all efforts related to helping the evacuees.

Evacuee Support and Resources

Chesapeake's Department of Human Services is providing evacuees a "one stop portal" to support and services here in Chesapeake. Department staff are working in coordination with representatives from other City and private agencies to connect evacuees to the help they need with a minimum of stress and inconvenience to the already harried newcomers.



Financial and In-kind Support

Knowing that money from federal and national charitable sources will only last a short time while the needs may be long-lasting, the task force is calling on the community to assist. Financial donations of all sizes are greatly appreciated, as are gifts of goods and services.



I Want To Help

Enclosed is my donation to help the Hurricane Katrina Task Force assist evacuees now living in Chesapeake.

Name: _____

Address: _____

City: _____ ST: _____ Zip: _____

Telephone: _____

Donation amount: \$ _____

Donations of Goods or Services

I have the following items to donate or services to offer:

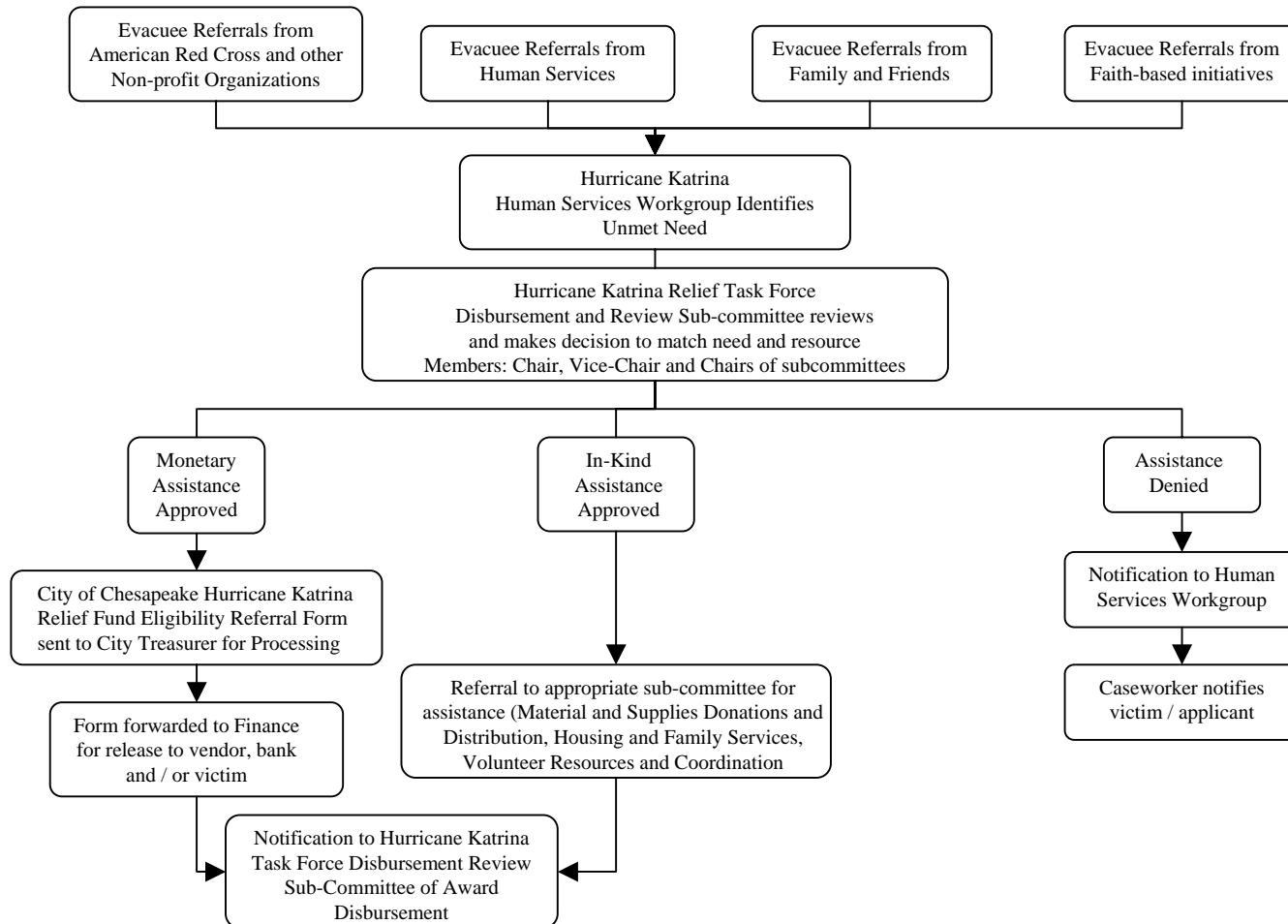
Please contact me to discuss the next steps in the donation process.

Donations are Tax Deductible

Return this form with your donation to:

Hurricane Katrina Task Force
c/o City Treasurer
306 Cedar Road
Chesapeake, VA 23322

City of Chesapeake Hurricane Katrina Relief Task Force Monetary and In-kind Donation Disbursement Procedure



Obtaining Information

- **Permission to Assess**
- **Interviewing respondents**
- **Determining their needs**
 - **Making referrals**

Employment Issues

- **Virginia Employment Commission**
 - **Reintegration Counselor**
- **Faith Based assistance**
- **A “Catch 22” situation**

Happy Holidays

- **Family sponsors sought**
- **Gifts, food baskets, even decorated Christmas trees**
- **QVC employees respond**



Housing and Furnishing

- **FEMA motel reimbursement ends**
- **Locating affordable housing**
- **“Empty” houses**



Couches and Chairs and Lamps, Oh My!

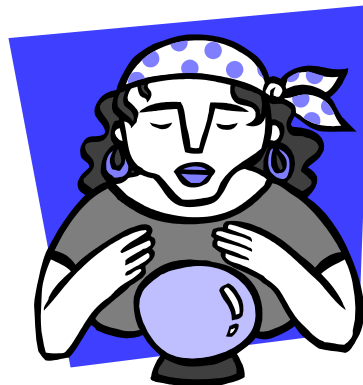
- **Request to City for furnishings**
 - **Local media coverage**
- **Sheriff's Department assistance**

Assistance Summary

- Monies Appropriated
- Housing
- Cars
- Warehouse Space
- Computers
- Physicals Given
- Student Enrollment
- Fire Department/OEM
- Income Tax
- Free cell phone offer
- Youth activities
- YMCA membership
- List of churches
- Resource list

A Framework for the Future

- **Activation for future events**
- **Knowledge gained**



Lessons Learned

- **Ability to provide assistance**
- **Regional approach needed**
- **Warehousing and Distribution**

The Next Time...

- **Alerting the Task Force**
- **Early media involvement**
- **Enlist volunteer groups**